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### C8OKTM - KEENAN CRAWFORD

"All Doors Opened" is the story of Inder Sharma, the canny creator of SITA World Travel India, the towering giant of India's travel industry and later the Chairman of India's most iconic and celebrated shopping centre, Select CITYWALK, as told in his own words. "All Doors Opened" is the story of Inder Sharma, the canny creator of SITA World Travel India, the towering giant of India's travel industry and later the Chairman of India's most iconic and celebrated shopping centre, Select CITYWALK, as told in his own words.

Considers whether and how constitutions have affirmed women's equal citizenship status, from the birth of constitutionalism to the present.

As the first major post-colonial constitution, the Indian Constitution holds particular importance for the study of constitutional law and constitutions. Providing a thorough historical and political grounding, this Handbook examines key debates and developments in Indian constitutionalism and creates a framework for further study.

Contains a market research guide to the travel and tourism industry, including airlines, hotels, tour operators; travel agencies; E-commerce firms, cruise lines and car rentals. This book is useful for competitive intelligence, strategic planning, employment searches, or financial research.

Study with reference to India.

Despite various decades of research and claim-making by feminist scholars and movements, gender remains an overlooked area in development studies. Looking at key issues in development studies through the prisms of gender and feminism, the authors demonstrate that gender is an indispensable tool for social change.

This book examines the concept of intersectional discrimination and why it has been difficult for jurisdictions around the world to redress it in discrimination law. 'Intersectionality' was coined by Kimberlé Crenshaw in 1989. Thirty years since its conception, the term has become a buzzword in sociology, anthropology, feminist studies, psychology, literature, and politics. But it remains marginal in the discourse of discrimination law, where it was first conceived. Traversing its long and rich history of development, the book explains what intersectionality is as a theory and as a category of discrimination. It then explains what it takes for discrimination law to be reimagined from the perspective of intersectionality in reference to comparative laws in the US, UK, South Africa, Canada, India, and the jurisprudence of the European Courts (CJEU and ECtHR) and international human rights treaty bodies.

Hospitality and tourism is an emerging market in India with immense potential to generate revenue and employment. This book encourages students to take up the interdisciplinary field of hospitality and tourism management as a career. It endeavours to provide the fundamentals and a full overview of the tourism and hospitality industry in India. The book is the result of a long research, collection of relevant data, and a concerted effort towards interpreting and presenting it in a relevant shape for the readers. KEY FEATURES • Origin, functioning and scope of travel agencies and

the hospitality industry in India explained • Focus on the relationship between tourism and hospitality industries in the Indian context • Charts, maps and images for easy understanding of concepts

India has been in transition for the last two decades, moving from a mixed economy toward a market economy model, and the Indian hospitality industry is metamorphosing into a mature industry. It is time that the story of the Indian hospitality industry is told. The Indian Hospitality Industry: Dynamics and Future Trends tells that story, one defined by the industry's push for growth in revenues and the struggle to match the revenue growth with profitability. The volume includes a selection of insightful chapters that offer research into the multiple dimensions of the Indian hospitality industry. The book covers many segments of the hospitality sector, including hotels, events and catering businesses, and restaurants and coffee shops, both domestic and small mom-and-pop businesses as well as international chains. The opening chapters set the tone for providing an overarching perspective on the status of the industry in terms of the macroeconomic variables and how they may have impacted the health of hospitality businesses in India. The book then goes on to explore a wide variety of issues. The editors and chapter authors are either practitioners themselves or researchers, looking at both domestic and international hospitality business in India and a wide variety of economic factors. The information divulged here will be important for stakeholders, which includes domestic and international hospitality professionals, business leaders, investors, and those in governmental positions, especially in the tourism ministry. The volume informs on the issues and challenges that that the hospitality industry in India is up against. The book looks at the dilemma of a industry that responded to the demand growth promise by ramping up supply, only to find that the investments made were received by an actual growth that was way shy of forecasts and left investors with unexpected losses on their profit & loss statements and bloodied balance sheets.

Tourism development, tourism, economics, sociology, psychology, environment, geography.

The travel industry has been through exceptional upheaval and change. Plunkett's Airline, Hotel & Travel Industry Almanac will be your complete guide to this fascinating industry. After reeling from the effects of the September 11, 2001 tragedies, the travel business is now emerging as a more streamlined, efficient and focused industry. Many of the biggest, most successful firms are becoming extremely global in nature. Meanwhile, most airlines are struggling to return to profitability, while low-cost providers Southwest Airlines and JetBlue continue to set the standard for air travel. Deregulation is opening up huge travel markets in India and China. On the hotel side, massive management firms, development companies and real estate investment trusts are gaining in scale and influence. The booking of travel online is perhaps the most successful niche of all of the world's e-commerce efforts. Consumers use the Internet to become better informed and to seek bargains. Online sites like Travelocity, Priceline and Orbitz steer millions of consumers toward specific airlines and hotels in

a manner that lowers prices and improves satisfaction among consumers. The exciting new reference book (which includes a fully-featured database on CD-ROM) will give you access to the complete scope of the travel industry, including: Analysis of major trends; Market research; Statistics and historical tables; Airlines; Hotel operators; Entertainment destinations such as resorts and theme parks; Tour operators; The largest travel agencies; E-commerce firms; Cruise lines; Casino hotels; Car rental; and much, much more. You'll find a complete overview, industry analysis and market research report in one superb, value-priced package. It contains thousands of contacts for business and industry leaders, industry associations, Internet sites and other resources. This book also includes statistical tables, a travel industry glossary, industry contacts and thorough indexes. The corporate profile section of the book includes our proprietary, in-depth profiles of over 300 leading companies in all facets of the travel industry. Purchasers of either the book or PDF version can receive a free copy of the company profiles database on CD-ROM, enabling key word search and export of key information, addresses, phone numbers and executive names with titles for every company profiled.

This book, an essential text for hospitality management students, examines the relevance and applications of general management theory and principles to hospitality organizations. Using contemporary material and case studies, the book indicates ways in which performance may be improved through better use of human resources. Rigorous academic theory is related to hospitality practice, based on the authors' great knowledge of the hospitality industry. The text takes a vocational basis and the illustration of the theory with the real-life examples of hospitality management in action provides a solid and stimulating introduction to the subject.

Hotel rating systems are used in almost all countries. The policy makers, managers, and researchers take this process seriously, and contribute in enhancing the system to reflect the needs of the modern traveler. Hotels also invest a lot for getting the desired star ratings. However, at the same time, apart from the guidelines and manuals of the star rating schemes, there is hardly any reliable source of information explaining the principles on which the star rating process is based. The available information can be confusing as different rating systems have different criteria for hotel evaluation. Considering this challenge, this book attempts to bring the star rating process to life through the principles of service quality management because hotel rating systems claim to raise standards of service. Such principles were identified through hundreds of research studies and existing hotel rating systems around the world. This book focusses on making the hotel rating process simple to understand for the benefit of students, managers, and policymakers.

The book analyses the Indian Supreme Court's jurisprudence on homosexuality, its current approach and how its position has evolved in the past ten years. It critically analyses the Court's landmark judgments and its perception of equality, family, marriage and human rights from an international perspective. With the help of European Court of Human Rights' judgments and international conventions, it compares the legal and social discrimination meted out to the Indian LGBTI community with that in the international arena. From a social anthropological perspective, it demonstrates how gay masculinity, although marginalized, serves as a challenge to patriarchy and hegemonic masculinity. This unique book addresses the lack of in-depth literature on gay masculinity, elaborately narrating and analysing contemporary gay masculinity and emerging gay lifestyles in India and highlighting the latest research on the subject of homosexuality in general and in partic-

ular with respect to India. It also discusses several new issues concerning the gay men in India supported by the living law approach put forth by Eugen Ehrlich.

There is a famous saying by the great Irish writer and poet, Oscar Wilde that "e;Some cause happiness wherever they go; others whenever they go."e;These people who spread their influence and happiness like the brightness of sunshine on others, wherever they are under whichever circumstances they are, are called 'The Great Personalities'. Here we present more than 250 such great men in the book, Great Personality of the world with their lives, works, achievements, contributions, awards, and also the trivia and failure attached to their lives making it a unique encyclopedia of many legendary figures from across the globe. The book contains all about popular actors, such as Amitabh Bachchan, Elizabeth, Tylor, Marilyn Monroe, Raj Kapoor, Naseeruddin Shah, Shabana Azmi, Aishwarya Rai Bachchan, Shahrukh Khan, Tom Cruise, and many more. There are interesting life histories of more than 50 Renowed artists including names, such as Leo Tolstoy, Michelangelo, M.F. Hussain, Leonardo Da Vinci, Van Gogh, etc. In addition to the above, the book also has exhaustive life histories of great entrepreneurs like Dhirubhai Ambani, G.D. Birla, J.R.D. TATA, Bill Gates, Oprah Winfrey, etc. You can also enrich your knowledge by knowing all about the great historians the legendry musicians the world famous scientists, inventors, physicians and politicians, who made their marks in their lives, created history and inspire us even today. #v&spublishers

Tourism is the world's second largest industry employing on an average one out of twenty adult men and women world-wide and the ratio is one out of ten when it comes to the developed countries like USA. The growing ranks of international leisure travellers are being influenced by business travellers who, are flooding into India as a result of economic liberalisation. It is thus imperative that our professional tourism corps be trained to meet these exacting requirements. Both in public and private sectors, the increasing understanding of these needs is leading to the development of institutes, training centres and academic programmes in tourism management. There is thus a great need for comprehensive professional literature. This two-volume series volume tells readers all that they want to know about tourism -- its history, networks and intricate operations. Volume Two discusses in detail how different tourism sectors operate and market themselves -- travel agencies, tour operators, hotels, restaurants, airlines -- as well as the impact of changing technology on their activities.

Many standard BOP models have been undergoing radical transformations. Newer functioning models with inclusivity with holistic, systems approach is the mantra. Development has morphed into community leadership, and societal fabric building now frames the effect of corporate governance activities on shareholder value. Not surprisingly, new voices have been calling for reinvention of marketing. CEO's cannot get clear, compelling answers about marketing's impact on the bottom line. The adage of Sam Wanamaker- that he knows that 50 percent of his advertisement works but he does not know which half --still haunts management. Consider the following: Economic liberalisation has given a new impetus to the hospitality industry. It costs an average of US\$50-80 million to set up five-star hotels with 300 rentable rooms in India. The gestation period is usually between three and four years. Movements in real estate prices have to be watched, though they have stabilised in the past three years or so. Non-five-star hotels are obviously cheaper and have smaller gestation periods, but international chains are expected to go into the five-star category. Biswajit Pattajoshi offers not only a candid critique of eradicating poverty, through bottom of pyramid spins but more important a clear agenda --indeed the Samaritans agenda-for

meaningful change in end of poverty by immortal brand equity white horse. He calls upon leadership to deliver value and solutions, not physicality colours. He believes that the stalwart must understand their building blocks and operations from finance to supplier partnerships. They must co-operate and compete on multidisciplinary teams, because BOP model fails whenever any part of greater agenda fails to cohort with great acres. BOP's are posing titan challenges to manage marketing tornadoes, many of which are exemplary spectaculars in waves of shareholders. Marketing change agents have led to innovative, community building indispensability models that track futuristic transformation eradicating poverty, establishing peace revolution. If community building model's take-off profits are harnessed by the BOP.

In the years since independence, the Indian subcontinent has witnessed an alarming rise in violence against marginalized communities, with an increasing number of groups pushed to the margins of the democratic order. Against this background of violence, injustice and the abuse of rights, this book explores the critical, 'insurgent' possibilities of constitutionalism as a means of revitalising the concepts of non-discrimination and liberty, and of reimagining democratic citizenship. The book argues that the breaking down of discrimination in constitutional interpretation and the narrowing of the field of liberty in law deepen discriminatory ideologies and practices. Instead, it offers an intersectional approach to jurisprudence as a means of enabling the law to address the problem of discrimination along multiple, intersecting axes. The argument is developed in the context of the various grounds of discrimination mentioned in the constitution — caste, tribe, religious minorities, women, sexual minorities, and disability. The study draws on a rich body of materials, including official reports, case law and historical records, and uses insights from social theory, anthropology, literary and historical studies and constitutional jurisprudence to offer a new reading of non-discrimination. This book will be useful to those interested in law, sociology, gender studies, politics, constitutionalism, disability studies, human rights, social exclusion, etc.

This book focusses on women's human rights in India. Drawing on case studies, it provides a clear overview of the key sources on gender and rights in the country. Further, it contextualizes women's rights at the critical intersection of caste, religion and class, and analyses barriers to the realization of women's human rights in practice. It also develops strategies for moving forward towards greater recognition, protection, promotion and fulfilment of women's human rights in India. Drawing on critical pedagogical tools to analyse groundbreaking court cases, this book will be a key text in human rights studies. It will be indispensable to students, scholars and researchers of gender studies, sociology, law and human rights.

Tourism has long been a neglected sector for the government of India. Earlier, it was considered to be an elitist activity and the socialist dispensation of the official establishment coaxed it to put on the back burner. The advent of globalization and the market forces brought India on the world tourism map. Both the hospitality and the travel industries revamped its utility and there appears to be a phenomenal growth in infrastructure and services for the world travelers. This book also points out the conspicuous absence of the domestic traveler for long. This book raises all possible issues in Indian tourism and suggests ways and means how Indian philosophy of Vasudhev Kutumbkam (World is a family). The salient feature of the book are the travelogues that will expose the Indian reader to a global world-view that provides him the pleasure of travel while sitting at home.

Globalization has proliferated business with numerous challenges and opportunities, and simultaneously at other end the growth in

economy, population, income and standard of living has re-defined the scope of business and thus the business houses approaches. A highly competitive environment, knowledgeable consumers and quicker pace of technology are keeping business enterprises to be on their toes. Today management and its concepts have become key for survival of any business entity. The unique cultural characteristics, tradition and dynamics of consumer, demand an innovative management strategy to achieve success. Effective Management has become an increasingly vital ingredient for business success and it profoundly affects our day-to-day life. Today, the role of a business houses has changed from merely selling products and services to transforming lives and nurturing lifestyles. The Indian business is changing and so do the management strategies. These changing scenarios in the context of globalization will bestow ample issues, prospects and challenges which need to be explored. The practitioners, academicians and researchers need to meticulously review these aspects and acquaint them with knowledge to sustain in such scenarios. Thus, these changing scenarios emphasize the need of a broad-based research in the field of management also reflecting in management education. This book is an attempt in that direction. I sincerely hope that this book will provide insights into the subject to faculty members, researchers and students from the management institutes, consultants, practicing managers from industry and government officers.

This book has been written mostly for candidates those who are preparing for NHTET -NATIONAL HOSPITALITY TEACHERS ELIGIBILITY TEST conducted by NCHMCT and also for the students for pursuing B.Sc. & M.Sc. in Hotel Management. This book is an amalgamation of MCQ's of all the four core subjects i.e.- Food Production, Food & beverage service, Housekeeping, Front office as well as non-core subjects like Management, Strategic management, Food Science, Nutrition, etc. This book has also covered topics like Teaching & research aptitude for PAPER -1 of NHTET, Management topics for PAPER - 2, and MCQ'S from all 4 core subjects - topic wise for PAPER- 3. This book is a must read for the final year students those who are preparing for campus placements. This will help you to revise all the technical terms at a glance before the interview as most hotels conduct a technical round for their Management Training programmes. This book also contains all the previous year questions & answers of NHTET PAPERS conducted by NCHMCT, which will give the B.sc pursuing students an idea what standard of questions they can expect in competitive exams like NHTET (Brochure attached), UGC-NET (Brochure attached) and which will help the NHTET appearing candidates.

The State Practice of India and the Development of International Law by Bimal N. Patel provides a critical analysis of India's state practice and development of international law.

It gives us an enormous pleasure to bring the book "Basics of Hospitality". The book consists of various terminologies that are generally used in the hospitality industry. The book is written specifically for the students of the first year, Diploma in Hotel Management as well as the MBA student those who want to pursue their career in the field of hospitality, so that they must be aware of the basic terms which are generally used in this industry. An endeavor has been made to write the book in a simple and easy language so that the learner can understand the various aspects. It is anticipated that the learner will find this book quite helpful in their studies as well as for preparing for the campus placement interview for the industry. We feel grateful to various experts and authors whose works have been approached. We wish this book proves beneficial for all the learners.

How should we approach the problem of "women and law"? Should the focus be on women-centred laws and their efficacy?



Or should the focus be, instead, on the ways in which the law imagines women and the ways in which women have engaged with the law—spilling beyond fields traditionally associated with the phrase “women and law”? And how does violence figure in all these? *Women and Law*, a compilation of 11 insightful essays, examines these questions and a range of concerns—domestic violence, employment and labour, anti-discrimination jurisprudence, family laws, access to forest and land rights, the right to health, the complexities in the intersection of women’s rights with disability rights and women’s experiences of repressive legislation such as TADA. This volume attempts at a fresh mapping of the field of women and law from an interdisciplinary perspective and presents the work of activists, lawyers and scholars in conversation. This book brings together over eleven years of experience in the field of sustainable tourism, and will serve as handbook for further insights into this field. It will cater to the needs of those within the sustainable tourism industry, who wish to widen their perspective of the field by gaining further understanding of its problems and the opportunities and prospects it offers. Along the way, the book concentrates also on equipping the reader with managerial skills and marketing practices which are time-tested, as well as those currently in place. Its analysis draws on the tourism system framework to examine the current problems and prospects of tourism, while also looking forward to cater for the needs of students currently pursuing tourism courses in various Indian universities.

According to some estimates, there are around 20 to 60 million people with disability in India. For long this invisible minority went without any kind of protection or even legislation aimed at recognizing their basic rights. It was only in 1995 that the government passed the Persons with Disabilities (PWD) Act, which addressed the issues of non-discrimination, right to equal opportunity, and affirmative action for persons with disabilities for the first time. This book is a critical and comprehensive analysis of the PWD Act. It examines the Act from a historical perspective, giving an overview of the various legal approaches towards addressing disability-related discrimination. The author critically examines the various provisions of the Act—the definition of disability, affirmative action, equal opportunities in education, reservation in employment, and implementation. The volume also offers an international perspective on disability law by comparatively analysing Indian disability law with international jurisprudence. Taking into account the judgments of the Supreme Court and various high courts, it presents a forward thinking interpretation of the Act in light of the UN Convention on the Rights of Persons with Disabilities which India has ratified.

Comparative constitutional law is a field of increasing importance around the world, but much of the literature is focused on Europe, North America, and English-speaking jurisdictions. The importance of Asia for the broader field is demonstrated here i

The book, written with a rich teaching and research experience of the author, emphasises the critical evaluation of contemporary human rights law and practice with special reference to India. It evaluates the ongoing discourse on various issues relating to life, liberty, equality, and human dignity and their reflections in international human rights law referring to the state practices through constitutional guarantees, judicial decisions as well as through enacting appropriate legislations. This lucid and comprehensive

book is logically organised into nine chapters. Beginning with the theoretical foundations of human rights law referring to origin, development, and theories of human rights at the preliminary level, the book proceeds to “International Bill of Human Rights” demonstrating various facets of civil and political rights as well as economic, social and cultural rights. It further discusses the importance of human rights law in protection against inhuman wrongs and examines a large number of debates concerning human rights to the development and protection of the environment. Then, it moves on to explore various issues relating to human rights in Indian Constitutional Law. The second half of the book emphasises the protection of the rights of women and children, which has been the focal point of all human rights discussions. It also deals with the scope and ambit of the rights of indigenous peoples and minorities including their protection. At the end, the book examines the utility and justifications of human rights law in protecting the rights of people with disabilities (divyang). **NEW TO THIS EDITION** • Law on HIV/AIDS Management • Covid-19 Management law • Legislative aspect of protection of the environment • Recent law on triple talaq • Decriminalisation of adultery • Right of Hindu women to offer worship in Sabrimala temple • Right to access to justice, judicial review, legal aid, and speedy trial • Surrogacy and reproductive right • Law on POSCO • Hard law and soft law, and Recent law on divyang Though the book is primarily designed for LL.B., B.A.LL.B., LL.M., and courses on human rights, it will be equally beneficial for the researchers, academicians, jurists, lawyers, judges as well as members of civil societies. **TARGET AUDIENCE** LL.B., B.A.LL.B., LL.M., and courses on human rights.

Written in a simple and an easy-to-understand language, this comprehensive text gives a broad perspective of the framework of the Indian Constitution and its salient features. It gives all provisions and principles of Indian Constitution, and incorporates all important and leading cases. All landmark judgements of the past year have also been duly incorporated in the present edition. The students of LL.B. and LL.M. and those who appear for judicial services or Civil Services examination find it extremely helpful. This book is a key to their success. It is useful for both types of papers—objective as well as narrative. **WHAT IS NEW TO THE ELEVENTH EDITION** 1. NEET is valid and does not violate Article 30. It is in the national interest. 2. Creamy Layer can be applied to SC and ST. 3. Occupation of public roads for protest is unacceptable. 4. Proportionality doctrine applies to Freedom of Speech. 5. Constitution (93rd) Amendment is valid in its application to private unaided educational institutions. 6. Role of RSS in the freedom movement. 7. Indra Sawhney does not require reconsideration. 8. Hate speech and paradox of tolerance. 9. Rights of unaided private schools. 10. Karl Popper on tolerance. 11. Doctrine of Stare decisis. 12. Was it necessary to include minority rights? **TARGET AUDIENCE** • BA/MA (Political Science) • LLB / LLM • Judicial and Civil Services aspirants (for both objective and subjective papers) • BA/B.Com/B.Sc/B.Tech (all branches) for compulsory paper on ‘Indian Constitution’ offered in First Semester

A never-ending desire to strive, to seek, to find, and not to yield. It is this indomitable human spirit that two young authors give expression to through their creative endeavours in *The Voyage to Excellence*. In this bold venture, Debashish Ghosh and Nischinta Amarnath give an insight into the dynamics of different business models spearheaded by exceptional human beings.