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It's not often that we do pre-recorded menus for an embedded auto-attendant. It's fairly straight forward when doing it with Voicemail Pro -just make sure the WAV file is in the right format and point the component within to use the file. Recently, a client asked me to load pre-recorded audio greetings for an auto attendant. This is the default voicemail service for IP500 V2 systems. It provides basic voicemail mailbox functions and users and hunt groups. It also supports auto-attendants for handling the routing of calls. The service uses the System SD card for storing all prompts, voicemail messages, announcements, etc. Embedded Voicemail supports up to 2 simultaneous connections and 15 hours of storage by default.

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Embedded Voicemail - IP Office Knowledgebase

Avaya IP Office embedded voicemail is supported on the IP 500 server and is backwards compatible to the discontinued IP 406 v2 and Small Office platforms. It is an ideal solution for retail or home office locations where no space for a PC is available or you do not want to keep a PC dedicated to voicemail running all the time.

Ip Office 500 Embedded Voicemail User Guide

The IP Office IP500 V2 control unit supports Embedded Voicemail when running in Essential Editon or Preferred Edition mode. Embedded Voicemail provides basic voicemail and automated attendant operation without requiring a separate voicemail server PC.

Embedded Voicemail Installation - IP Office Knowledgebase

IP Office Embedded Voicemail User Guide Page 7 IP Office Release 7.0 15-604067 Issue 09a (21 February 2011) Accessing your

Mailbox and Messages: 1. Accessing your Mailbox and Messages By default you can access your mailbox from your extension without needing to use your access code as your extension's number is treated as a 'trusted source'.

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Before setting up IP Office's Auto Attendant, you'll need to create a time profile during which the Auto Attendant will be active. To create a time profile, select "Time Profile" from the IP Office pane to the left of your screen. In the Time Profile pane, you'll see a list of time profiles that have been previously created.

How to setup Auto Attendant using Avaya's IP Office ... Go to the Call tab and on the right hand column is an Embedded Voicemail set of options. Enable Voicemail Client and Email. Check the two items under embedded voicemail. Step 2: Leave a message on a mailbox that has email copying or forwarding activated. Step 3: Watch the results.

Troubleshooting Voicemail to Email - embedded version ... Using an embedded voicemail on an IP Office 500; does anyone know of a way we could have the incoming calls go to the receptionist (live body) first then if she does not pick up have the call bounce to the Auto Attendant? Reply Delete. Replies. Reply. Anonymous 22 April 2013 at 13:19

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