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Y8W8HV - ASHTYN ALVAREZ

In the first book devoted to Microsoft Project VBA, Gill helps professionals get the most from the world's most popular Project Management tool by showing ways to automate away the drudgeries of schedule manipulation, how to vastly enhance reporting capabilities, and to integrate with other Microsoft Office applications. This is learning made easy. Students will get productive fast with Project 2016 and jump in wherever they need answers--brisk lessons and colorful screen shots show them exactly what to do, step by step.

Complete classroom training manual for Microsoft Outlook on the Web. 143 pages and 94 individual topics. Includes practice exercises and keyboard shortcuts. You will learn all about email, tasks, effective use of the calendar, and much more. Topics Covered: Getting Acquainted with Outlook on the Web 1. Introduction to the Outlook on the Web 2. What is the Outlook on the Web? 3. Starting Outlook on the Web 4. The Outlook on the Web Environment 5. System Requirements for the Outlook on the Web 6. Using the Outlook on the Web (Light) Version 7. Applying a Theme 8. Adding and Managing Add-ins E-Mail 1. Using the Inbox 2. Creating and Addressing Messages 3. Entering and Formatting Messages 4. Checking Message Spelling 5. Saving Message Drafts 6. Sending Attachments from OneDrive 7. Sending Local Attachments 8. Inserting Pictures 9. Sending a Message 10. Receiving E-Mail Messages 11. Opening Messages 12. Printing Messages 13. Downloading Attachments 14. Replying to Messages 15. Forwarding Messages 16. Ignoring a Conversation Thread 17. The Deleted Items Folder 18. Permanently Deleting Items 19. Recovering Deleted Items Managing Items 1. Creating and Managing Categories 2. Categorizing Items 3. Marking Messages as Read or Unread 4. Flagging Items 5. Marking Messages as Junk 6. Pinning Messages 7. Archiving Messages 8. Changing the Display of Messages in the Inbox Pane Mailbox Management 1. Creating and Using Inbox and Sweep Rules 2. Creating a Folder 3. Moving and Copying Messages 4. Managing the Favorites Folder List 5. Filtering and Sorting Messages in the Inbox Pane 6. Setting and Managing Folder Permissions 7. Finding Items E-Mail Options 1. Creating and Using E-Mail Signatures 2. Using Automatic Replies (Out of Office Assistant) 3. Changing Your Password 4. Viewing Your Mailbox Usage 5. Enabling Online Access Calendar 1. Opening the Calendar 2. Navigating Calendar Dates 3. Creating Appointments and Events 4. Canceling Appointments and Events 5. Creating Recurring Appointments and Events 6. Printing the Calendar 7. Sharing Calendars 8. Managing Multiple Calendars 9. Adding Shared Calendars 10. Using the Scheduling Assistant 11. Using the Suggested Meetings App 12. Accessing Calendar Options 13. Changing Automatic Processing Settings 14. Changing the Calendar Appearance 15. Changing the Notifications Settings 16. Publishing Calendars 17. Changing Reminders Settings Meetings 1. Creating a Meeting Request 2. Responding to Meeting Requests 3. Viewing Meeting Request Responses 4. Editing and Updating Meetings 5. Creating Recurring Meetings People 1. Creating a New Contact 2. Adding Contacts from E-Mail 3. Creating a Contact List 4. Linking Contacts 5. Finding Contacts 6. Connecting to Social Networks 7. Using the Directory 8. Importing Contacts Tasks 1. Creating a New Task 2. Editing Tasks 3. Attaching Files to Tasks 4. Viewing Tasks and Flagged Items 5. Sorting Tasks 6. Filtering Tasks 7. Deleting Tasks Groups 1. Accessing Groups 2. Creating a New Group 3. Adding Members to Groups 4. Contributing to Groups 5. Managing Files in Groups 6. Accessing the Group Calendar 7. Changing the View of Groups 8. Subscribing to and Unsubscribing from Groups 9. Leaving Groups 10. Editing, Managing, and Deleting Groups

Special Edition Using Microsoft® Office Project 2007 We crafted this book to grow with you, providing the reference material you need as you move toward Project proficiency and use of more advanced features. If you buy only one book on Project 2007, Special Edition Using Microsoft® Office Project2007 is the only book you need. Covers: • Leverage Microsoft Project 2007 to support your management processes, communication and collaboration within your organization • Manage your project through initiation, tracking, controlling, performance measuring, and closing • Model real life project scenarios with the scheduling engine • Define tasks, milestones, summary tasks, and recurring tasks to create your project schedule • Create task relationships, constraints, and perform advanced actions on tasks • Customize the project to fit your needs • Use views, tables, filters, and groups to review your project and application interface schedule • Manipulate Microsoft Project 2007 data using other Microsoft Office applications • Implement Visual Reports to allow 3D models of project data for sharing and analysis • Master advanced features with built-in and advanced manual techniques

Complete classroom training manual for Microsoft Word 2019.

369 pages and 210 individual topics. Includes practice exercises and keyboard shortcuts. You will learn document creation, editing, proofing, formatting, styles, themes, tables, mailings, and much more. Topics Covered: CHAPTER 1- Getting Acquainted with Word 1.1- About Word 1.2- The Word Environment 1.3- The Title Bar 1.4- The Ribbon 1.5- The "File" Tab and Backstage View 1.6- The Quick Access Toolbar 1.7- Touch Mode 1.8- The Ruler 1.9- The Scroll Bars 1.10- The Document View Buttons 1.11- The Zoom Slider 1.12- The Status Bar 1.13- The Mini Toolbar 1.14- Keyboard Shortcuts CHAPTER 2- Creating Basic Documents 2.1- Opening Documents 2.2- Closing Documents 2.3- Creating New Documents 2.4- Saving Documents 2.5- Recovering Unsaved Documents 2.6- Entering Text 2.7- Moving through Text 2.8- Selecting Text 2.9- Non-Printing Characters 2.10- Working with Word File Formats 2.11- AutoSave Online Documents CHAPTER 3- Document views 3.1- Changing Document Views 3.2- Showing and Hiding the Ruler 3.3- Showing and Hiding Gridlines 3.4- Using the Navigation Pane 3.5- Zooming the Document 3.6- Opening a Copy of a Document in a New Window 3.7- Arranging Open Document Windows 3.8- Split Window 3.9- Comparing Open Documents 3.10- Switching Open Documents 3.11- Switching to Full Screen View CHAPTER 4- Basic Editing Skills 4.1- Deleting Text 4.2- Cutting, Copying, and Pasting 4.3- Undoing and Redoing Actions 4.4- Finding and Replacing Text 4.5- Selecting Text and Objects CHAPTER 5- BASIC PROOFING Tools 5.1- The Spelling and Grammar Tool 5.2- Setting Default Proofing Options 5.3- Using the Thesaurus 5.4- Finding the Word Count 5.5- Translating Documents 5.6- Read Aloud in Word CHAPTER 6- FONT Formatting 6.1- Formatting Fonts 6.2- The Font Dialog Box 6.3- The Format Painter 6.4- Applying Styles to Text 6.5- Removing Styles from Text CHAPTER 7- Formatting Paragraphs 7.1- Aligning Paragraphs 7.2- Indenting Paragraphs 7.3- Line Spacing and Paragraph Spacing CHAPTER 8- Document Layout 8.1- About Documents and Sections 8.2- Setting Page and Section Breaks 8.3- Creating Columns in a Document 8.4- Creating Column Breaks 8.5- Using Headers and Footers 8.6- The Page Setup Dialog Box 8.7- Setting Margins 8.8- Paper Settings 8.9- Layout Settings 8.10- Adding Line Numbers 8.11- Hyphenation Settings CHAPTER 9- Using Templates 9.1- Using Templates 9.2- Creating Personal Templates CHAPTER 10- Printing Documents 10.1- Previewing and Printing Documents CHAPTER 11- Helping Yourself 11.1- The Tell Me Bar and Microsoft Search 11.2- Using Word Help 11.3- Smart Lookup CHAPTER 12- Working with Tabs 12.1- Using Tab Stops 12.2- Using the Tabs Dialog Box CHAPTER 13- Pictures and Media 13.1- Inserting Online Pictures 13.2- Inserting Your Own Pictures 13.3- Using Picture Tools 13.4- Using the Format Picture Task Pane 13.5- Fill & Line Settings 13.6- Effects Settings 13.7- Alt Text 13.8- Picture Settings 13.9- Inserting Screenshots 13.10- Inserting Screen Clippings 13.11- Inserting Online Video 13.12- Inserting Icons 13.13- Inserting 3D Models 13.14- Formatting 3D Models CHAPTER 14- DRAWING OBJECTS 14.1- Inserting Shapes 14.2- Inserting WordArt 14.3- Inserting Text Boxes 14.4- Formatting Shapes 14.5- The Format Shape Task Pane 14.6- Inserting SmartArt 14.7- Design and Format SmartArt 14.8- Inserting Charts CHAPTER 15- USING BUILDING BLOCKS 15.1- Creating Building Blocks 15.2- Using Building Blocks CHAPTER 16- Styles 16.1- About Styles 16.2- Applying Styles 16.3- Showing Headings in the Navigation Pane 16.4- The Styles Task Pane 16.5- Clearing Styles from Text 16.6- Creating a New Style 16.7- Modifying an Existing Style 16.8- Selecting All Instances of a Style in a Document 16.9- Renaming Styles 16.10- Deleting Custom Styles 16.11- Using the Style Inspector Pane 16.12- Using the Reveal Formatting Pane CHAPTER 17- Themes and style sets 17.1- Applying a Theme 17.2- Applying a Style Set 17.3- Applying and Customizing Theme Colors 17.4- Applying and Customizing Theme Fonts 17.5- Selecting Theme Effects CHAPTER 18- PAGE BACKGROUNDS 18.1- Applying Watermarks 18.2- Creating Custom Watermarks 18.3- Removing Watermarks 18.4- Selecting a Page Background Color or Fill Effect 18.5- Applying Page Borders CHAPTER 19- BULLETS AND NUMBERING 19.1- Applying Bullets and Numbering 19.2- Formatting Bullets and Numbering 19.3- Applying a Multilevel List 19.4- Modifying a Multilevel List Style CHAPTER 20- Tables 20.1- Using Tables 20.2- Creating Tables 20.3- Selecting Table Objects 20.4- Inserting and Deleting Columns and Rows 20.5- Deleting Cells and Tables 20.6- Merging and Splitting Cells 20.7- Adjusting Cell Size 20.8- Aligning Text in Table Cells 20.9- Converting a Table into Text 20.10- Sorting Tables 20.11- Formatting Tables 20.12- Inserting Quick Tables CHAPTER 21- Table formulas 21.1- Inserting Table Formulas 21.2- Recalculating Word Formulas 21.3- Viewing Formulas Vs. Formula Results 21.4- Inserting a Microsoft Excel Worksheet CHAPTER 22- Inserting page elements 22.1- Inserting Drop Caps 22.2- Inserting Equations 22.3- Inserting Ink Equations 22.4- Inserting Symbols 22.5- Inserting Bookmarks 22.6- Inserting Hyperlinks CHAPTER 23- Outlines 23.1- Using Outline View 23.2-

Promoting and Demoting Outline Text 23.3- Moving Selected Outline Text 23.4- Collapsing and Expanding Outline Text CHAPTER 24- MAILINGS 24.1- Mail Merge 24.2- The Step by Step Mail Merge Wizard 24.3- Creating a Data Source 24.4- Selecting Recipients 24.5- Inserting and Deleting Merge Fields 24.6- Error Checking 24.7- Detaching the Data Source 24.8- Finishing a Mail Merge 24.9- Mail Merge Rules 24.10- The Ask Mail Merge Rule 24.11- The Fill-in Mail Merge Rule 24.12- The If...Then...Else Mail Merge Rule 24.13- The Merge Record # Mail Merge Rule 24.14- The Merge Sequence # Mail Merge Rule 24.15- The Next Record Mail Merge Rule 24.16- The Next Record If Mail Merge Rule 24.17- The Set Bookmark Mail Merge Rule 24.18- The Skip Record If Mail Merge Rule 24.19- Deleting Mail Merge Rules in Word CHAPTER 25- SHARING DOCUMENTS 25.1- Sharing Documents in Word Using Co-authoring 25.2- Inserting Comments 25.3- Sharing by Email 25.4- Presenting Online 25.5- Posting to a Blog 25.6- Saving as a PDF or XPS File 25.7- Saving as a Different File Type CHAPTER 26- CREATING A TABLE OF CONTENTS 26.1- Creating a Table of Contents 26.2- Customizing a Table of Contents 26.3- Updating a Table of Contents 26.4- Deleting a Table of Contents CHAPTER 27- CREATING AN INDEX 27.1- Creating an Index 27.2- Customizing an Index 27.3- Updating an Index CHAPTER 28- CITATIONS AND BIBLIOGRAPHY 28.1- Select a Citation Style 28.2- Insert a Citation 28.3- Insert a Citation Placeholder 28.4- Inserting Citations Using the Researcher Pane 28.5- Managing Sources 28.6- Editing Sources 28.7- Creating a Bibliography CHAPTER 29- CAPTIONS 29.1- Inserting Captions 29.2- Inserting a Table of Figures 29.3- Inserting a Cross-reference 29.4- Updating a Table of Figures CHAPTER 30- CREATING FORMS 30.1- Displaying the Developer Tab 30.2- Creating a Form 30.3- Inserting Controls 30.4- Repeating Section Content Control 30.5- Adding Instructional Text 30.6- Protecting a Form CHAPTER 31- MAKING MACROS 31.1- Recording Macros 31.2- Running and Deleting Recorded Macros 31.3- Assigning Macros CHAPTER 32- WORD OPTIONS 32.1- Setting Word Options 32.2- Setting Document Properties 32.3- Checking Accessibility CHAPTER 33- DOCUMENT SECURITY 33.1- Applying Password Protection to a Document 33.2- Removing Password Protection from a Document 33.3- Restrict Editing within a Document 33.4- Removing Editing Restrictions from a Document

Microsoft Office Project 2007 All-in-One Desk Reference For Dummies is a compilation of multiple short reference-style books covering Microsoft Project, enhanced by the format of a single, easy-to-use, task-oriented step-by-step package. All-in-One For Dummies books are made up of multiple minibooks that could each stand alone. Each minibook covers one topic completely. This book features a companion Web site where readers can download Microsoft Project add-ins, templates, and author-generated materials. The book also features a gate-fold cheat sheet that contains myriad quick-reference information, tips, and shortcuts for reference when using Microsoft Project 2007. The structure of the book is as follows: Book I: Project Basics Book II: Structure of a Project Book III: Defining Task Details Book IV: Establishing Task Timing Book V: Working with Resources and Costs Book VI: Communicating Project Information Book VII: Resolving Problems with Your Plan Book VIII: Tracking Book IX: Advanced Project Topics Book X: Project in the Enterprise Environment Book XI: Project Case Studies

Designed for professionals seeking a complete learning experience and reference manual for managing projects using the Microsoft Office Project 2007 desktop application, this book can teach them how to use the software effectively.

Designed as a quick learning guide to get project managers up to speed with the new features in Microsoft Office Project 2007, this handbook covers everything in this latest edition, including two additional planning support features.

Complete classroom training manuals for Microsoft PowerPoint 2019 and 365. Contains 213 pages and 102 individual topics. Includes practice exercises and keyboard shortcuts. You will learn introductory through advanced concepts - from creating simple yet elegant presentations to adding animation and video and customization. Topics Covered: Getting Acquainted with PowerPoint 1. The PowerPoint Environment 2. The Title Bar 3. The Ribbon 4. The "File" Tab and Backstage View 5. The Quick Access Toolbar 6. Touch/Mouse Mode 7. The Scroll Bars 8. The Presentation View Buttons 9. The Zoom Slider 10. The Status Bar 11. The Mini Toolbar 12. Keyboard Shortcuts Creating Basic Presentations 1. Opening Presentations 2. Closing Presentations 3. Creating New Presentations 4. Saving Presentations 5. Recovering Unsaved Presentations 6. Inserting New Slides 7. Applying Slide Layouts 8. Slide Sections 9. Working with PowerPoint File Formats 10. AutoSave Online Presentations 11. Reuse Slides in PowerPoint Using Presentation Views 1. Normal View 2. Outline View 3. Slide Sorter View 4.

Notes Page View 5. Slide Show View 6. Reading View Using Text 1. Adding Text to Slides 2. Basic Object Manipulation 3. Font Formatting 4. Paragraph Formatting 5. Applying Custom Bullets and Numbering 6. Using Tabs 7. Setting Text Options 8. Checking Spelling Using Pictures 1. Inserting Pictures Saved Locally 2. Inserting Online Pictures 3. Basic Graphic Manipulation 4. Using Picture Tools 5. Using the Format Picture Task Pane 6. Fill and Line Settings 7. Effects Settings 8. Size and Properties Settings 9. Picture Settings 10. Alt Text Drawing Objects 1. Inserting Shapes 2. Formatting Shapes 3. The Format Shape Task Pane 4. Inserting WordArt Using SmartArt 1. Inserting and Manipulating SmartArt 2. Formatting SmartArt Inserting Charts, Tables, and Objects 1. Inserting Charts 2. Inserting Tables 3. Inserting Objects Inserting Video and Audio 1. Inserting Videos 2. Inserting Audio 3. Recording Audio 4. Screen Recording Collaborating In PowerPoint 1. Collaborating on a Presentation 2. Using Classic Comments in PowerPoint 3. Using Modern Comments in PowerPoint 4. Comparing Presentations Using Themes 1. Applying Themes 2. Customizing Theme Colors 3. Customizing Theme Fonts 4. Changing Theme Effects 5. Customizing Theme Background Styles Applying Animation 1. Adding Slide Transition Animation 2. Adding Object Animation 3. Animating Multimedia Playback Slide Shows 1. Start a Slide Show 2. Slide Show Pointer Options 3. Using Custom Shows 4. Set Up Show 5. Record a Slide Show 6. Rehearsing Timings 7. Subtitles in a Slide Show 8. Save a Slide Show as a Video 9. Save as Show 10. Publish to Stream 11. Hide a Slide in a Slide Show 12. Rehearse with Coach Zooms, Links, and Actions 1. Using Zooms 2. Using Links 3. Using Actions Printing Your Presentation 1. Changing Slide Size 2. Setting the Slide Header and Footer 3. Previewing and Printing Presentations 4. Check Accessibility 5. Create a PDF Document Using Presentation Masters 1. Using Slide Masters and Slide Layouts 2. Using the Notes Master 3. Using the Handout Master 4. Saving a Presentation Template Helping Yourself 1. Using PowerPoint Help 2. The Tell Me Bar and Microsoft Search PowerPoint Options and Export Options 1. Setting PowerPoint Options 2. Creating an Animated GIF 3. Package a Presentation for CD 4. Exporting Handouts to Word

This book is an update of the book published in 2007, it includes new workshops and some new text. It designed to teach project management professionals how to use Microsoft Project in a project environment. The book is based on Microsoft Office Project 2007 but may be used with Microsoft Project 2000, 2002 or 2003 as the book outlines the differences between the versions. This book may be used with Microsoft Project as either: a self teach book, or a user guide, or a training manual for a two day training course. A user guide written for Project Management Professionals in any industry who wish to learn or improve their skills in Microsoft Project 2007 and discover how to get the most out of the software up to an intermediate level in a single project environment using Standard or Professional versions.

Get up to speed on Microsoft Project 2013 and learn how to manage projects large and small. This crystal-clear book not only guides you step-by-step through Project 2013's new features, it also gives you real-world guidance: how to prep a project before touching your PC, and which Project tools will keep you on target. With this Missing Manual, you'll go from project manager to Project master. The important stuff you need to know Learn Project 2013 inside out. Get hands-on instructions for the Standard and Professional editions. Start with a project management primer. Discover what it takes to handle a project successfully. Build and refine your plan. Put together your team, schedule, and budget. Achieve the results you want. Build realistic schedules with Project, and learn how to keep costs under control. Track your progress. Measure your performance, make course corrections, and manage changes. Create attractive reports. Communicate clearly to stakeholders and team members using charts, tables, and dashboards. Use Project's power tools. Customize Project's features and views, and transfer info via the cloud, using Microsoft SkyDrive.

Provides information on using Microsoft Office 2008 with a Mac, covering the features and functions of Word, Entourage, Calendar, Excel, and PowerPoint.

Take control of your projects with this in-depth guide Whether you're managing a project for a small team or supervising a corporate assignment involving hundreds, the power of Microsoft Project 2007 and the detailed information in this comprehensive guide can keep you on track. From setting budgets to allocating resources to tracking results, each of the book's seven parts thoroughly focuses on key elements in a logical sequence so you can find what you need. Identify your goals and the scope of your projects Manage projects across organizations and multiple locations Get the most out of Gantt charts and views Assign tasks, check progress, and make adjustments Issue interim reports and look at the Big Picture Create a custom HTML page with VBA and VBScript Import and export Project information What's on the CD-ROM? You'll find a wealth of trial versions, demo software, sample projects, and bonus appendixes on the CD-ROM, including Milestones Professional(r) - Advanced formatting, calculation, Web publishing, and reporting features PERT Chart Expert - Create eye-opening PERT chart project plans PlanView(r) Project Portfolio Management - A comprehensive decision-making platform for enterprises WBS Chart Pro - Plan your projects with these graphing

tools System Requirements: See the CD-ROM Appendix for details and complete system requirements. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Microsoft Office Project Server 2007 Unleashed provides a comprehensive and in-depth overview of Microsoft Office Project Server 2007 and Enterprise Project Management (EPM). This book should be used as a reference to guide you through system capabilities and the use of more advanced product features in the context of your business processes. In this book you will find cutting-edge information, including the necessary framework and approach to implement a complex project management software product. Find practical, real-world guidance on how to plan, install, configure, deploy, use, manage, and customize your EPM Implementation. This book is your only in-depth source for Microsoft Office Project Server 2007!

An update of the 2007 edition, the book includes new workshops and some new text. It designed to teach project management professionals how to use Microsoft Project in a project environment. Based on Microsoft Office Project 2007, but may be used with Project 2000, 2002 or 2003 as differences are outlined in book.

Quickly learn the most useful features of Microsoft Office 2007 with our easy to read four-in-one guide. This fast-paced book gives you the basics of Word, Excel, PowerPoint and Access so you can start using the new versions of these major Office applications right away. Unlike every previous version, Office 2007 offers a completely redesigned user interface for each program. Microsoft has replaced the familiar menus with a new tabbed toolbar (or "ribbon"), and added other features such as "live preview" that lets you see exactly what each option will look like in the document before you choose it. This is good news for longtime users who never knew about some amazing Office features because they were hidden among cluttered and outdated menus. Adapting to the new format is going to be a shock -- especially if you're a longtime user. That's where Office 2007: The Missing Manual comes in. Rather than present a lot of arcane detail, this quick & friendly primer teaches you how to work with the most-used Office features, with four separate sections covering the four programs. The book offers a walkthrough of Microsoft's redesigned Office user interface before taking you through the basics of creating text documents, spreadsheets, presentations, and databases with: Clear explanations Step-by-step instructions Lots of illustrations Plenty of friendly advice It's a great way to master all 4 programs without having to stock up on a shelf-load of different books. This book has everything you need to get you up to speed fast. Office 2007: The Missing Manual is truly the book that should have been in the box.

Now fully revised and updated, this bestselling title provides practitioners a complete picture of why, when, and how to use the various new features of the 2007 version software with Service Pack 1 updates to their maximum potential and achieve the best results in real-world practice.

The MicroStrategy Office User Guide covers the instructions for using MicroStrategy Office to work with MicroStrategy reports and documents in Microsoft? Excel, PowerPoint, Word, and Outlook, to analyze, format, and distribute business data.

This book is primarily a Microsoft Project book and designed to teach project management professionals, who understand the PRINCE2TM methodology, to use Microsoft(r) Project to plan and control PRINCE2 TM projects. It identifies which PRINCE2 TM processes may be handled with Microsoft Project(r) 2010 and how the software may be effectively used to assist in managing a project. Paul Harris' manual unlocks the power and versatility of Microsoft(r) Project with a logical presentation of the tool in the context of a PRINCE2 project scenario.

Experience learning made easy—and quickly teach yourself how to create impressive documents with Word 2007. With Step By Step, you set the pace—building and practicing the skills you need, just when you need them! Apply styles and themes to your document for a polished look Add graphics and text effects—and see a live preview Organize information with new SmartArt diagrams and charts Insert references, footnotes, indexes, a table of contents Send documents for review and manage revisions Turn your ideas into blogs, Web pages, and more Your all-in-one learning experience includes: Files for building skills and practicing the book's lessons Fully searchable eBook Bonus quick reference to the Ribbon, the new Microsoft Office interface Windows Vista Product Guide eBook—plus more resources and extras on CD For customers who purchase an ebook version of this title, instructions for downloading the CD files can be found in the ebook.

A guide to the project management tool covers such topics as creating tasks and assign constraints, estimating project costs, resolving scheduling problems, creating project reports, and consolidating projects.

Complete classroom training manual for Microsoft Excel 2019. 453 pages and 212 individual topics. Includes practice exercises and keyboard shortcuts. You will learn how to create spreadsheets and advanced formulas, format and manipulate spreadsheet layout, sharing and auditing workbooks, create charts, maps, macros, and much more. Topics Covered: Getting Acquainted with Excel 1. About Excel 2. The Excel Environment 3. The Title

Bar 4. The Ribbon 5. The "File" Tab and Backstage View 6. Scroll Bars 7. The Quick Access Toolbar 8. Touch Mode 9. The Formula Bar 10. The Workbook Window 11. The Status Bar 12. The Workbook View Buttons 13. The Zoom Slider 14. The Mini Toolbar 15. Keyboard Shortcuts File Management 1. Creating New Workbooks 2. Saving Workbooks 3. Closing Workbooks 4. Opening Workbooks 5. Recovering Unsaved Workbooks 6. Opening a Workbook in a New Window 7. Arranging Open Workbook Windows 8. Freeze Panes 9. Split Panes 10. Hiding and Unhiding Workbook Windows 11. Comparing Open Workbooks 12. Switching Open Workbooks 13. Switching to Full Screen View 14. Working With Excel File Formats 15. AutoSave Online Workbooks Data Entry 1. Selecting Cells 2. Entering Text into Cells 3. Entering Numbers into Cells 4. AutoComplete 5. Pick from Drop-Down List 6. Flash Fill 7. Selecting Ranges 8. Ranged Data Entry 9. Using AutoFill Creating Formulas 1. Ranged Formula Syntax 2. Simple Formula Syntax 3. Writing Formulas 4. Using AutoSum 5. Inserting Functions 6. Editing a Range 7. Formula AutoCorrect 8. AutoCalculate 9. Function Compatibility Copying & Pasting Formulas 1. Relative References and Absolute References 2. Cutting, Copying, and Pasting Data 3. Auto-Filling Cells 4. The Undo Button 5. The Redo Button Columns & Rows 1. Selecting Columns & Rows 2. Adjusting Column Width and Row Height 3. Hiding and Unhiding Columns and Rows 4. Inserting and Deleting Columns and Rows Formatting Worksheets 1. Formatting Cells 2. The Format Cells Dialog Box 3. Clearing All Formatting from Cells 4. Copying All Formatting from Cells to Another Area Worksheet Tools 1. Inserting and Deleting Worksheets 2. Selecting Multiple Worksheets 3. Navigating Worksheets 4. Renaming Worksheets 5. Coloring Worksheet Tabs 6. Copying or Moving Worksheets Setting Worksheet Layout 1. Using Page Break Preview 2. Using the Page Layout View 3. Opening The Page Setup Dialog Box 4. Page Settings 5. Setting Margins 6. Creating Headers and Footers 7. Sheet Settings Printing Spreadsheets 1. Previewing and Printing Worksheets Helping Yourself 1. Using Excel Help 2. The Tell Me Bar 3. Smart Lookup Creating 3D Formulas 1. Creating 3D Formulas 2. 3D Formula Syntax 3. Creating 3D Range References Named Ranges 1. Naming Ranges 2. Creating Names from Headings 3. Moving to a Named Range 4. Using Named Ranges in Formulas 5. Naming 3D Ranges 6. Deleting Named Ranges Conditional Formatting and Cell Styles 1. Conditional Formatting 2. Finding Cells with Conditional Formatting 3. Clearing Conditional Formatting 4. Using Table and Cell Styles Paste Special 1. Using Paste Special 2. Pasting Links Sharing Workbooks 1. About Co-authoring and Sharing Workbooks 2. Co-authoring Workbooks 3. Adding Shared Workbook Buttons in Excel 4. Traditional Workbook Sharing 5. Highlighting Changes 6. Reviewing Changes 7. Using Comments and Notes 8. Compare and Merge Workbooks Auditing Worksheets 1. Auditing Worksheets 2. Tracing Precedent and Dependent Cells 3. Tracing Errors 4. Error Checking 5. Using the Watch Window 6. Cell Validation Outlining Worksheets 1. Using Outlines 2. Applying and Removing Outlines 3. Applying Subtotals Consolidating Worksheets 1. Consolidating Data Tables 1. Creating a Table 2. Adding an Editing Records 3. Inserting Records and Fields 4. Deleting Records and Fields Sorting Data 1. Sorting Data 2. Custom Sort Orders Filtering Data 1. Using AutoFilters 2. Using the Top 10 AutoFilter 3. Using a Custom AutoFilter 4. Creating Advanced Filters 5. Applying Multiple Criteria 6. Using Complex Criteria 7. Copying Filter Results to a New Location 8. Using Database Functions Using What-If Analysis 1. Using Data Tables 2. Using Scenario Manager 3. Using Goal Seek 4. Forecast Sheets Table-Related Functions 1. The Hlookup and Vlookup Functions 2. Using the IF, AND, and OR Functions 3. The IFS Function Sparklines 1. Inserting and Deleting Sparklines 2. Modifying Sparklines Creating Charts In Excel 1. Creating Charts 2. Selecting Charts and Chart Elements 3. Adding Chart Elements 4. Moving and Resizing Charts 5. Changing the Chart Type 6. Changing the Data Range 7. Switching Column and Row Data 8. Choosing a Chart Layout 9. Choosing a Chart Style 10. Changing Color Schemes 11. Printing Charts 12. Deleting Charts Formatting Charts in Excel 1. Formatting Chart Objects 2. Inserting Objects into a Chart 3. Formatting Axes 4. Formatting Axis Titles 5. Formatting a Chart Title 6. Formatting Data Labels 7. Formatting a Data Table 8. Formatting Error Bars 9. Formatting Gridlines 10. Formatting a Legend 11. Formatting Drop and High-Low Lines 12. Formatting Trendlines 13. Formatting Up/Down Bars 14. Formatting the Chart and Plot Areas 15. Naming Charts 16. Applying Shape Styles 17. Applying WordArt Styles 18. Saving Custom Chart Templates Data Models 1. Creating a Data Model from External Relational Data 2. Creating a Data Model from Excel Tables 3. Enabling Legacy Data Connections 4. Relating Tables in a Data Model 5. Managing a Data Model PivotTables and PivotCharts 1. Creating Recommended PivotTables 2. Manually Creating a PivotTable 3. Creating a PivotChart 4. Manipulating a PivotTable or PivotChart 5. Changing Calculated Value Fields 6. Formatting PivotTables 7. Formatting PivotCharts 8. Setting PivotTable Options 9. Sorting and Filtering Using Field Headers PowerPivot 1. Starting PowerPivot 2. Managing the Data Model 3. Calculated Columns and Fields 4. Measures 5. Creating KPIs 6. Creating and Managing Perspectives 7. PowerPivot PivotTables and PivotCharts 3D Maps 1. Enabling 3D Maps 2. Creating a New 3D Maps Tour 3. Editing a 3D Maps Tour 4. Managing Layers in a 3D Maps Tour 5. Filtering Layers 6. Setting Layer Options 7. Managing Scenes 8. Custom 3D Maps 9. Cus-

tom Regions 10. World Map Options 11. Inserting 3D Map Objects 12. Previewing a Scene 13. Playing a 3D Maps Tour 14. Creating a Video of a 3D Maps Tour 15. 3D Maps Options Slicers and Timelines 1. Inserting and Deleting Slicers 2. Modifying Slicers 3. Inserting and Deleting Timelines 4. Modifying Timelines Security Features 1. Unlocking Cells 2. Worksheet Protection 3. Workbook Protection 4. Password Protecting Excel Files Making Macros 1. Recording Macros 2. Running and Deleting Recorded Macros 3. The Personal Macro Workbook

Create project plans that make the most of your money and time Get your projects on track, manage resources, and share information online Project 2007 helps you keep your projects on track by providing sophisticated tools for building task outlines and important timing relationships; efficiently assigning people, cost, and material resources; and keeping everyone and everything on schedule. Get an overview of the benefits of Project Server and Project Web Access for communicating with your team and managing your project online. All this on the bonus CD-ROM Tools for creating enhanced graphics and reports Strategic planning and brainstorming tools Project add-ons that improve your time reporting and tracking capabilities For details and complete system requirements, see the CD-ROM appendix. Discover how to Employ the powerful new features of Project 2007 Track down problems with Task Drivers Explore Project's new Visual Reports Get tips for saving time and money on your projects Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

Updated to incorporate the latest features, tools, and functions of the new version of the popular word processing software, a detailed manual explains all the basics, as well as how to create sophisticated page layouts, insert forms and tables, use graphics, and create book-length documents with outlines and Master Documents. Original. (All Users)

Experience learning made easy—and quickly teach yourself how to manage your projects with Project 2007. With Step By Step, you set the pace—building and practicing the skills you need, just when you need them! Build a project plan and fine-tune the details Schedule tasks, assign resources, and manage dependencies Monitor progress and costs—and keep your project on track Format Gantt charts and other views to communicate project data Begin exploring enterprise project management systems Your all-in-one learning experience includes: Files for building skills and practicing the book's lessons Fully searchable eBook Bonus guide to the Ribbon, the new Microsoft Office interface Quick course on project management in the Appendix Windows Vista Product Guide eReference—plus other resources on CD For customers who purchase an ebook version of this title, instructions for downloading the CD files can be found in the ebook.

Schedule and cost management are the most essential parts of project lifecycle management and many projects fail as a result of not managing these critical components effectively. The most commonly used tool for project schedule management is Microsoft Office Project, which is designed to assist project managers in developing schedules, assigning resources to tasks, tracking progress, managing budgets and analyzing workloads. The most common technique used for cost management is earned value management (EVM), a project management technique used for measuring project progress in an objective manner that combines measurements of project scope, schedule and cost performance within a single integrated methodology. EVM is becoming the standard across the world for this purpose in both the private and public sector and many organizations are now adopting this technique to manage their projects. In the public sector, EVM is mandated for all government projects in the United States and many other countries are following suit. Earned Value Management Using Microsoft® Office Project is the first reference to effectively combine the most widely used scheduling tool with the most widely accepted cost management technique. It is a practical guide to end-to-end scheduling and cost management using Microsoft Office Project that includes a CD-ROM of a limited version of a unique EVM software tool that will help practitioners more effectively manage their projects, track and report the status and progress of projects, and take necessary action before their projects fail beyond repair. This text is an excellent complement to whatever Microsoft Office Project guide that you may be using and a significant addition to the literature on how to use EVM. A user guide written for Project Management Professionals in any industry who wish to learn or improve their skills in Microsoft Project 2000 onwards in conjunction with the PRINCE2 Project Management Methodology, and discover how to get the most out of the software up to an intermediate level using Standard or Professional versions. Chapter 1: Introduction Chapter 2: Creating A Project Schedule Chapter 3: Creating Projects And Setting Up The Software Chapter 4: Navigating Around The Screen Chapter 5: Defining Calendars Chapter 6: Adding Tasks Chapter 7: Organizing Tasks Using Outlining Chapter 8: Formatting The Display Chapter 9: Adding Task Dependencies Chapter 10: Network Diagram View Chapter 11: Constraints Chapter 12: Filters Chapter 13: Views, Tables And Details Chapter 14: Printing And Reports Chapter 15: Tracking Progress Chapter 16: Grouping, Outline Codes And WBS Chapter 17: Options Chapter 18: Creating Resources Chapter 19: Assigning Resources And Costs To Tasks

Chapter 20: Resource Histograms, Tables, S-Curves And Leveling Chapter 21: Stating Projects With Resources Chapter 22: Tools And Techniques For Scheduling Chapter 23: What Is New In Microsoft Project Chapter 24: Items Not Covered In This Book Chapter 25: Appendix 1 - Screens Used To Create Views Chapter 26: Index Looks at the updates, changes, and enhancements of the 2007 Microsoft Office system, with information on Word, Excel, PowerPoint, Publisher, OneNote, Access, Outlook, and Groove.

This book is principally a Microsoft Project book aimed at Project Management Professionals who understand the PMBOK® Guide Fourth Edition processes and wish to learn how to use Microsoft Office Project to plan and control their projects in a PMBOK® Guide environment, and discover how to gain the most from the software. This book is may be used for learning Microsoft Project in an environment utilizing the PMBOK® Guide processes and may be used as a self teach book, or a user guide, or for a two-day training course. A Microsoft Project user guide and training manual written for Project Management Professionals following the PMBOK® Guide Fourth Edition who wish to learn how to schedule projects in a single project environment with or without Resources with Microsoft Project. The book is packed with screen shots, constructive tips and is suitable as a training course handout, for learning the software or as a reference book. The book contains workshops with solutions at the end of each chapter for the reader to practice the skills taught in the chapter. The book is based on the Microsoft Project 2007 but may be used with Microsoft Project 2000, 2002 or 2003 as the book points out the differences.

Microsoft Project is brimming with features to help you manage any project, large or small. But learning the software is only half the battle. What you really need is real-world guidance: how to prep your project before touching your PC, which Project tools work best, and which ones to use with care. This book explains it all, helping you go from project manager to project master. Get a project management primer. Discover what it takes to handle a project successfully Learn the program inside out. Get step-by-step instructions for Project Standard and Project Professional Build and refine your plan. Put together your team, schedule, and budget Achieve the results you want. Build realistic schedules, and learn how to keep costs under control Track your progress. Measure your performance, make course corrections, and manage changes Use Project's power tools. Customize Project's features and views, and transfer info directly between Project and other programs

Designed for project team members who need to learn and use features in Microsoft Office Project Server 2007 through Project Web Access, this reference manual offers a complete learning experience.

Microsoft Project 2010 offers flexibility and choice for individuals, teams, and the enterprise to effectively manage all types of work - from simple tasks to complex projects and programs.

This is a user guide and training manual written for Project Management Professionals following the "PMBOK[registered] Guide Third Edition" who wish to learn how to schedule projects in a single project environment with or without Resources with Microsoft Project. The book is packed with screen shots, constructive tips and is suitable as a training course handout, for learning the software or as a reference book. The book contains workshops with solutions at the end of each chapter for the reader to practice the skills taught in the chapter. The book is based on the Microsoft Project 2007 but may be used with Microsoft Project 2000, 2002 or 2003 as the book points out the differences. This book was written for people learning to use Microsoft Project in a project environment applying the "PMBOK[registered] Guide Third Edition" processes. It aims to teach readers how to plan and control projects created within the software package and stays focused on explaining how to use Microsoft Project to schedule projects by: explaining which "PMBOK[registered] Guide" processes the software will support and which it will not support; and concentrating on the core functions required to plan and schedule a project. It also presents workable solutions to real day to day planning and scheduling problems and contains practical advice on how to set up the software and import data; each subject is covered in one chapter and the reader does not have to flick backwards and forwards through the book to read about a subject; explains some of the important difference between Microsoft Project and other scheduling software; explains some of the more difficult calculations often omitted in other books; includes exercises to reinforce the learning outcomes, a large number of screen dumps, numerous tips, a detailed index and command list at the start of each chapter as a quick reference; and it has a chapter dedicated to the new functions available in Microsoft Project 2007.

Schedules, budgets, communications, resources. Projects big and small include them all, and Microsoft Project 2007 can help you control these variables -- not be controlled by them. But Project is complex software, and learning it is, well, a project in itself. Get up to speed fast with Microsoft Project 2007: The Missing Manual. Written by project management expert Bonnie Biafore, this book teaches you how to do everything from setting budgets and tracking schedules to testing scenarios and recognizing trouble spots before your project breaks down. Find out what's new in Project 2007 from previous versions, and get help choosing the right edi-

tion, whether it's Project Standard, Project Professional, or Enterprise Project Management Solution. With Microsoft Project 2007: The Missing Manual, you get more than a simple software how-to. You also get a rundown on project management basics and plenty of solid advice on how to use Project to: Define your project and plan your approach Estimate your project, set up a budget, define tasks, and break the work into manageable chunks Create a schedule, define the sequence of work, and learn the right way to use date constraints and deadlines Build a project team and assign resources to tasks: "who does what" Refine the project to satisfy objectives by building reality into the schedule, and learn to keep project costs under control Track progress and communicate with team members via reports, information sharing, and meetings that work Close out your project and take away valuable lessons for the future Microsoft Project 2007 is the flagship of all project management programs, and this Missing Manual is the book that should have been in the box. No project manager should be without it.

Complete classroom training manual for Microsoft Access 2019 and 365. Includes 189 pages and 108 individual topics. Includes practice exercises and keyboard shortcuts. You will learn about creating relational databases from scratch, using fields, field properties, joining and indexing tables, queries, forms, controls, subforms, reports, charting, macros, switchboard and navigation forms, and much more. Topics Covered: Getting Acquainted with Access 1. Creating a New Database 2. Overview of a Database 3. The Access Interface 4. Touch Mode 5. Viewing Database Objects in the Navigation Bar 6. Opening and Closing Databases Creating Relational Database Tables 1. The Flat-File Method of Data Storage 2. The Relational Model of Data Storage 3. Tips for Creating a Relational Database 4. Creating Relational Database Tables 5. Assigning a Primary Key to a Table Using Tables 1. Using Datasheet View 2. Navigating in Datasheet View 3. Adding Records in Database View 4. Editing and Deleting Records in Datasheet View 5. Inserting New Fields 6. Renaming Fields 7. Deleting Fields Field Properties 1. Setting Field Properties 2. The Field Size Property 3. The Format Property for Date/Time Fields 4. The Format Property for Logical Fields 5. Setting Default Values for Fields 6. Setting Input Masks 7. Setting Up Validation Rules and Responses 8. Requiring Field Input 9. Allowing Zero Length Entries Joining Tables 1. The Relationships Window 2. Enforcing Referential Integrity 3. Creating Lookup Fields Indexing Tables 1. Indexes 2. Creating Indexes 3. Deleting Indexes Queries 1. Using the Simple Query Wizard 2. Designing Queries 3. Joining Tables in a Query 4. Adding Criteria to the QBE Grid 5. Running a Query 6. SQL View 7. Sorting Query Results 8. Hiding Fields in a Result Set 9. Using Comparison Operators 10. Using AND and OR Conditions Advanced Queries 1. Using the Between... And Condition 2. Using Wildcard Characters in Queries 3. Creating a Calculated Field 4. Creating Top Value Queries 5. Aggregate Function Queries 6. Parameter Queries Advanced Query Types 1. Make Table Queries 2. Update Queries 3. Append Queries 4. Delete Queries 5. Crosstab Queries 6. The Find Duplicates Query 7. Removing Duplicate Records from a Table 8. The Find Unmatched Query Creating Forms 1. Forms Overview 2. The Form Wizard 3. Creating Forms 4. Using Forms 5. Form and Report Layout View 6. Form and Report Design View 7. Viewing the Ruler and Grid 8. The Snap to Grid Feature 9. Creating a Form in Design View 10. Modifying Form Sections in Design View Form & Report Controls 1. Selecting Controls 2. Deleting Controls 3. Moving and Resizing Controls 4. Sizing Controls to Fit 5. Nudging Controls 6. Aligning, Spacing, and Sizing Controls 7. Formatting Controls 8. Viewing Control Properties Using Controls 1. The Controls List 2. Adding Label Controls 3. Adding Logos and Image Controls 4. Adding Line and Rectangle Controls 5. Adding Combo Box Controls 6. Adding List Box Controls 7. Setting Tab Order Subforms 1. Creating Subforms 2. Using the Subform or Subreport Control Reports 1. Using the Report Wizard 2. Creating Basic Reports 3. Creating a Report in Design View 4. Sorting and Grouping Data in Reports 5. Creating Calculated Fields Subreports 1. Creating Subreports Charting Data 1. Using Charts 2. Insert a Modern Chart Macros 1. Creating a Standalone Macro 2. Assigning Macros to a Command Button 3. Assigning Macros to Events 4. Using Program Flow with Macros 5. Creating Autoexec Macros 6. Creating Data Macros 7. Editing Named Data Macros 8. Renaming and Deleting Named Data Macros Switchboard and Navigation Forms 1. Creating a Switchboard Form 2. Creating a Navigation Form 3. Controlling Startup Behavior Advanced Features 1. Getting External Data 2. Exporting Data 3. Setting a Database Password Helping Yourself 1. Using Access Help 2. The Tell Me Bar

This book is principally a Microsoft® Project book aimed at Project Management Professionals who understand the PMBOK® Guide Fourth Edition processes and wish to learn how to use Microsoft® Project 2010 to plan and control their projects in a PMBOK® Guide environment, and discover how to gain the most from the software. The book is designed for users of earlier versions to upgrade their skills and for new planners to learn the software. It starts with the basics required to create a schedule, through resource planning and on to the more advanced features. A chapter is dedicated to the new functions and it outlines the differences from the earlier versions throughout the book.

Complete classroom training manual for Microsoft Outlook 2019. 177 pages and 101 individual topics. Includes practice exercises

and keyboard shortcuts. You will learn how to create and manage contacts, use advanced email techniques, manage and use the calendar, use tasks, create groups, use the journal, and much more. Topics Covered: CHAPTER 1- GETTING ACQUAINTED WITH OUTLOOK 1.1- The Outlook Environment 1.2- The Title Bar 1.3- The Ribbon 1.4- The Quick Access Toolbar 1.5- Touch Mode 1.6- The Navigation Bar, Folder Pane, Reading Pane, and To-Do Bar CHAPTER 2- MAKING CONTACTS 2.1- The Contacts Folder 2.2- Customizing the Contacts Folder View 2.3- Creating Contacts 2.4- Basic Contact Management 2.5- Printing Contacts 2.6- Creating Contact Groups 2.7- Categorizing Contacts 2.8- Searching for Contacts 2.9- Calling Contacts 2.10- Mapping a Contact's Address CHAPTER 3- EMAIL 3.1- Using the Inbox 3.2- Changing the Inbox View 3.3- Message Flags 3.4- Searching for Messages 3.5- Creating, Addressing, and Sending Messages 3.6- Checking Message Spelling 3.7- Setting Message Options 3.8- Formatting Messages 3.9- Using Signatures 3.10- Replying to Messages 3.11- Forwarding Messages 3.12- Sending Attachments 3.13- Opening Attachments 3.14- Ignoring Conversations CHAPTER 4- THE SENT ITEMS

FOLDER 4.1- The Sent Items Folder 4.2- Resending Messages 4.3- Recalling Messages CHAPTER 5- The Outbox Folder 5.1- Using the Outbox 5.2- Using the Drafts Folder CHAPTER 6- USING THE CALENDAR 6.1- The Calendar Window 6.2- Switching the Calendar View 6.3- Navigating the Calendar 6.4- Appointments, Meetings, and Events 6.5- Manipulating Calendar Objects 6.6- Setting an Appointment 6.7- Scheduling a Meeting 6.8- Checking Meeting Attendance Status 6.9- Responding to Meeting Requests 6.10- Scheduling an Event 6.11- Setting Recurrence 6.12- Printing the Calendar 6.13- Teams Meetings in Outlook 6.14- Meeting Notes CHAPTER 7- TASKS 7.1- Using Tasks 7.2- Printing Tasks 7.3- Creating a Task 7.4- Setting Task Recurrence 7.5- Creating a Task Request 7.6- Responding to Task Requests 7.7- Sending Status Reports 7.8- Deleting Tasks CHAPTER 8- Deleted Items 8.1- The Deleted Items Folder 8.2- Permanently Deleting Items 8.3- Recovering Deleted Items 8.4- Recovering and Purging Permanently Deleted Items CHAPTER 9- GROUPS 9.1- Accessing Groups 9.2- Creating a New Group 9.3- Adding Members to Groups and Inviting Others 9.4- Contributing to Groups 9.5- Managing Files in Groups 9.6- Accessing the Group Calendar and Notebook 9.7- Following and Stop Following Groups

9.8- Leaving Groups 9.9- Editing, Managing and Deleting Groups CHAPTER 10- The Journal Folder 10.1- The Journal Folder 10.2- Switching the Journal View 10.3- Recording Journal Items 10.4- Opening Journal Entries and Documents 10.5- Deleting Journal Items CHAPTER 11- Public Folders 11.1- Creating Public Folders 11.2- Setting Permissions 11.3- Folder Rules 11.4- Copying Public Folders CHAPTER 12- Personal & Private Folders 12.1- Creating a Personal Folder 12.2- Setting AutoArchiving for Folders 12.3- Creating Private Folders 12.4- Creating Search Folders 12.5- One-Click Archiving CHAPTER 13- Notes 13.1- Creating and Using Notes CHAPTER 14- Advanced Mailbox Options 14.1- Creating Mailbox Rules 14.2- Creating Custom Mailbox Views 14.3- Handling Junk Mail 14.4- Color Categorizing 14.5- Advanced Find 14.6- Mailbox Cleanup CHAPTER 15- OUTLOOK OPTIONS 15.1- Using Shortcuts 15.2- Adding Additional Profiles 15.3- Adding Accounts 15.4- Outlook Options 15.5- Using Outlook Help CHAPTER 16- DELEGATES 16.1- Creating a Delegate 16.2- Acting as a Delegate 16.3- Deleting Delegates CHAPTER 17- SECURITY 17.1- Types of Email Encryption in Outlook 17.2- Sending Encrypted Email